



# An Introduction to Process Improvement

## Introduction

Businesses are continually needing to adapt to meet changes in their external environment and survive. This in turn requires the organisation to be able to identify when process improvements are needed to help remove inefficiencies and improve the productivity of team members.

Identifying where process improvements can be made and their benefit will not only have an impact on your revenue, but also on your workforce's ability to meet their objectives.

The difficult thing is knowing what needs improving to start with, and then whether your changes made a positive difference!

## Who is it for?

This workshop is aimed at individuals in the organisation who are involved in change initiatives or are looking to make process improvements.

## What will I get out of it?

The session will provide you with an approach on how to carry out your own process improvements and considerations. Following this session there will be an opportunity for SMEs to request 1-2-1 support to develop their skills around process improvement.

## Workshop structure

This short workshop introduces you to ways to understand and identify process improvements, the potential benefit they will have and the steps to take to implement them to better enable your digital strategy.

## Duration

2-hour workshop

## Dates

Contact our Digital Skills team for upcoming workshop dates

## Timing

Registration: 09:15

Session: 09:30 – 11: 30

## Location

online

## Cost

Fully subsidised for Workforce for the Future registered SMEs

## Book your place

Contact our Digital Skills team to book your place on the next workshop

## Contact

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